

Updated on 10.12.2024

IVMS Questions and Answers:

The answers here are not definitive as they may be subjected to local countries' regulatory or supplier employee contractual terms.

1. **Q:** Which Vehicles used by suppliers to carry out activities on behalf of Nokia - are required to have IVMS monitoring?

Answer:

- The following vehicles and scenarios are in scope to have IVMS fitted.
 - All vehicles regardless of ownership whether they are privately owned (grey fleet), company owned vehicles or leased or hired.
 - Vehicles that are driving to Nokia customer sites at multiple locations (Occupational driving).
 - That are predominantly used to transport personnel and materials to the Nokia customer sites.
 - All shuttle bus services provided to Nokia personnel collective transportation.
- The following vehicles and scenarios, IVMS is not mandatory and is optional;
 - Construction equipment, such as cranes, MEWP, Excavators, trenching machines, forklifts.
 - Supplier personnel routinely commute to Nokia premises.
 - Any vehicle not used to deliver Nokia services.
 - Public transportation such as taxis and buses (where used in compliance local road safety standard)

For definitions and additional guidance, see the Global Road Safety Standard.

2. **Q:** Are Nokia suppliers obligated to enforce IVMS usage and monitoring its subcontractors (at any tier) working on Nokia projects?

Answer:

- **Yes**, Supplier shall require that all Supplier subcontractors comply with Nokia's, Customers' and the applicable legislative H&S requirements and standards, including Nokia Road Safety Standard and the Nokia IVMs and Data analytics SOP.

<https://www.nokia.com/suppliers/health-safety/requirements-guidance/>

3. **Q:** Despite GDPR check in Europe we have been informed that the labor law will be impacting implementation. We will need clarification per country (as EU law is not harmonized in this area).

Answer:

- GDPR or labor law doesn't prevent implementing safety control measures that prevent or reduce Occupational Road Incidents; however, suppliers are required to consult their own legal advisors on local regulations for compliance and any other local legal institutions mandated by the law i.e. employee council.

4. **Q:** Will Nokia have access to supplier employee's personal data?

Answer:

- Nokia will not routinely request any personal data. Only anonymized IVMS occupational driving Key performance indicators in the form of a bulk report.
- In the event of Fatal, Critical or High-Potential Incidents, Nokia may request data related to this specific vehicle and individuals.

5. **Q:** Is IVMS a contractual requirement to work for Nokia?

Answer:

- Subject in Question 3, Nokia has mandated the compulsory use of IVMS.
- This requirement is part of our Road Safety Standard, which suppliers are required to follow and comply with as directed by the project or Framework Agreement and is part of Nokia larger Health and Safety requirements.

6. **Q:** I'm a small supplier with less than 10 employees do I need to have IVMS?

Answer:

- Yes, IVMS is mandatory for all Nokia Suppliers regardless of size.
- Micro suppliers: Have ≤10 employees. Company that has less or equal to 10 employees (e.g., owner, administrator and 4 two-man teams).
- Whilst IVMS must be used in these vehicles, Nokia may or may not request routine access to reporting data from these vehicles.

7. **Q:** What is the deadline by which Suppliers must have the IVMS fitted?

Answer:



- This will be negotiated with suppliers on a case-by-case basis, in conjunction with the Nokia country's implementation committee. Different implementation timelines may vary depending on number and type of supplier's vehicles, ownership of those vehicles and any existing utilization of IVMS.
- Once agreed your specific deadline will be communicated via your Nokia procurement contact.